



Volunteer Role Description

Title of role: Community Volunteer River City

Main purpose and why this role matters:

Volunteers will support the River City team in delivery of events, activities and workshops, that will facilitate the project's focus areas of restoring the habitats for wildlife, uncovering and sharing their history and connecting people of all ages to these wonderful natural environments.

Location: Hereford City

Who will support you: Community Officer - River City

Status: *Voluntary*

Time commitment: Various- weekends and school holidays included

About us:

Herefordshire Wildlife Trust is part of The Wildlife Trust movement. There are 46 Wildlife Trusts across the whole of the UK, the Isle of Man and Alderney. Together we have more than 870,000 members, over 32,500 volunteers, 2,500 staff and 600 trustees. The Wildlife Trusts are the largest UK voluntary organisation dedicated to conserving the whole range of the UK's habitats and species.

Herefordshire Wildlife Trust, along with each of the other 45 Wildlife Trusts, is an independent, autonomous charity with its own Trustees. We are a member of the Royal Society of Wildlife Trusts (RSWT) which operates as an umbrella organisation for all 46 Wildlife Trusts and helps coordinate campaigns at a national level.

Our vision is simple: **A Wilder Herefordshire – More Nature Everywhere.** We're working towards 30% of the county being well managed for nature by 2030, and volunteers are essential to making this happen – we can't recover nature without you.

About the role and the team, you'll be volunteering with:

Hereford~River City is an exciting new project within Herefordshire Wildlife Trust, funded by the National Lottery Heritage Fund, and working in partnership with county oral history group Herefordshire Lore.

The project will establish Hereford as a 'river city'; where nature thrives within the network of waterways and surrounding wetland areas which are enjoyed by all. It will focus on three key aspects of the waterways: restoring the habitats for wildlife, uncovering and sharing their history and connecting people of all ages to these wonderful natural environments.

The Heritage Fund has granted Herefordshire Wildlife Trust with an initial grant to conduct a 15-month development phase, which began in spring 2026, before seeking funding of over £1 million to realise the full project over three years.

If you wish to find out more about River City, a blog can be found on the Herefordshire Wildlife Trust website: <https://www.herefordshirewt.org/hereford-river-city>

About the role:

Main tasks:

This role will involve supporting the River City team to deliver a range of community engagement events, workshops and outreach activities; however, River City is currently in its development phase so specific activities may vary as the project develops.

As an overview this role will cover tasks such as:

- Supporting events and activities such as educational workshops, guided walks, outreach events, mental health and wellbeing activities and creative art session
- Working with the team to create positive experiences that connect people with nature
- Sharing the messages of River City and encouraging people to get involved
- Gathering feedback from participants to help improve/guide future activities
- Working with a range of individuals/ groups including children and young people

Skills/qualities we're looking for:

- Enjoys talking to and engaging with people
- Enthusiastic, friendly and approachable
- Works well as part of a team
- Given the role may involve working with children and young people, a DBS check will be needed, this can be completed as part of the volunteer induction

Accessibility and Adjustments:

We are committed to creating an inclusive volunteering environment. We encourage volunteers to discuss any access requirements, support needs, or reasonable adjustments with us. We will work collaboratively to identify appropriate solutions wherever possible

What we offer:

We want you to feel welcomed, supported and part of our community. As a volunteer, you'll receive:

- A taster session so you can try the role before committing
- An online induction to help you get started
- Safeguarding and Health & Safety guidance
- Any training needed for your role
- Volunteer Handbook and code of conduct
- Invitations to volunteer socials, Discovery Days and guided walks
- A weekly volunteer newsletter with updates and opportunities
- Expenses: Out of pocket expenses for travel will be reimbursed in line with our policy
- The chance to meet new people, learn new skills and make a real difference for wildlife
- You'll be joining a community of over 500 volunteers across Herefordshire.

Required for this role:

- Volunteer Registration
- Online Volunteer Induction
- Interview
- References
- DBS check
- Driving Licence Check (if driving is part of the role)

Confidentiality

The volunteer may sometimes have access to sensitive or embargoed information on business issues. The Volunteer is expected to respect confidentiality and exercise discretion where necessary in line with our volunteering policies.

Equality, Diversity & Inclusion

Our vision is to bring people closer to nature, with land rich in wildlife. Our mission is a society where nature matters, where everyone has a strong and personal connection with wildlife and wild places. However, we recognise the conservation sector is one of the least diverse in the UK and we know that not everyone has equal access to nature. This is why we need to reflect, learn and change our approach in the way we work so that we can engage and inspire people from all backgrounds, cultures, identities and abilities to take action for wildlife, to protect it and engage in nature's recovery.

We are committed to making positive steps to bridge the gap of inequity in the sector, which is why we are addressing and promoting equality, diversity and inclusion (EDI) in all that we do. We want to better understand the barriers that face underrepresented communities in accessing nature, and work in partnership to create an inclusive landscape that reflects all walks of life. Nature is for everyone.

Safeguarding Commitment Statement

We will...

- Not tolerate any form of abuse or neglect within The Wildlife Trusts.
- Take all reasonable steps to protect children, young people and adults at risk who visit our sites, take part in our activities or engage with us online.
- Give equal priority to keeping all children, young people and adults at risk safe from harm, regardless of their age, disability, gender, race, beliefs, sex, or sexual orientation.
- Provide our staff, volunteers and trustees with the knowledge and tools to guide them in protecting children, young people and adults at risk from abuse and neglect.

Thank You for your interest in supporting Herefordshire Wildlife Trust

Please [Register your interest in this role here](#) and we will get back to you to arrange a taster session.

If you have any questions about volunteering, please contact Lesley Hack - Membership and Volunteering Manager supporterservices@herefordshirewt.co.uk